PROXIMITY TAG ENTRY

CITY ALARMS	CUSTODIAN MONITORING STATION
CITY ALARMS TEL – 01708 437 000 Office Hours 9am-5pm Mon-Thurs 9am-4pm Fri Out Of Hours (Emergencies Only) 0844 879 1096	**CUSTODIAN MONITORING STATION** TEL 0844 879 1703 Account/chip no.

TO SET YOUR ALARM

To Go Out – Type your code number. When asked "Do you want to set the system" Press yes and leave the protected area. Or alternatively present your proximity tag to the alarm keypad and then leave the protected area.

To Go To Bed – Type your code number. When asked "Do you want to set the System" Press 1 (If Programmed) and leave the protected area or alternatively press 1 on your keypad and then present your proximity tag to the alarm keypad (check the display says part 1).

To Unset Your Alarm – When entering the protected area you should present your Proximity tag to the keypad (your code number will <u>not</u> work). However, as a safety device if the entry time (normally 30 seconds) expires and a full alarm is created your code number will become operational at this point.

PERSONAL ATTACK ALARMS

Press the two red buttons on your Personal Attack Alarm at the same time or alternatively press the two buttons towards the right edge of your keypad at the same time (if programmed by your engineer).

N.B. Both the above will sound an Audible Alarm and call the police. PLEASE NOTE: This is for emergency use only.

RESETTING YOUR MONITORED ALARM-FOLLOWING A CONFIRMED ALARM ACTIVATION

1. Whilst the alarm is saying 'Alarm press no to view' press the no button and the display will show you the zone number which caused the alarm and the time of the alarm activation.
2. Type your code number and the display will say ' Do you want to set the system'.
3. Type yes and the display will say 'Cannot Set use engineer & Anti code & then display a 4 digit number'.
4. Phone City Alarms Ltd or Custodian and quote the 4 digit number.
5. If the system is able to be reset the operator/engineer will give you a 4 digit number.
6. Type this number into the alarm and the display will say 'Anti code entered ok', the display will then return to the unset display.
7. Your alarm is now reset.

N.B

a. Please note Custodian Monitoring will only be authorised to reset your alarm system if the previous activation was **NOT** passed to the Police, or it can be confirmed that there is no problem with the alarm.

b. If Custodian are unable to reset your alarm you should contact City Alarms on the above number.

IMPORTANT

PLEASE ENSURE THAT RESETS ARE CARRIED OUT (WHEREVER POSSIBLE) DURING CITY ALARMS OFFICE HOURS, OUT OF HOURS RESETING MAY INCUR A CHARGE.

POWER FAILURE

In the event of a power failure your alarm will display the message 'Power cut fault check'. When trying to use your alarm whilst this message is displayed, you should type your code number in twice instead of once to operate your alarm.